Worker Checks Biometric Verification to verify your identity for Police checks

Verification of Identity · https://workerchecks.com/docs/biometric-verification-of-identity-for-police-checks/

At **Worker Checks**, we use advanced **biometric verification technology** to securely confirm your identity before processing your **Nationally Coordinated Criminal History Check (NCCHC)** and **International Police Check**.

This cutting-edge system ensures that every applicant's identity is verified quickly, accurately, and in full compliance with **ACIC (Australian Criminal Intelligence Commission)** standards — so you can complete your **Worker Checks Police Check** entirely online with no certified documents required.

What Is Biometric Verification at Worker Checks?

Biometric verification is the process of matching your **facial image** to your **official ID** using secure digital analysis.

When you complete a **Worker Checks Police Check**, our system compares your live photo ("selfie") to the image on your passport or driver licence, confirming that you are the legitimate document holder.

This digital identity-matching method replaces traditional manual ID certification — making **Worker Checks** one of Australia's fastest and most reliable identity-verification platforms.

How Worker Checks Biometric Verification Works

When prompted during the application process with the link sent to your mobile device:

1. **Upload Your Official ID**
   Take a photo of your **passport** or **driver licence** — the physical document, not a photocopy or scan.

2. **Take a Live Selfie**
   The **Worker Checks verification of identity platform** prompts you to capture a live selfie. The technology performs **liveness detection** to confirm it’s a real-time image, not an uploaded file.
3. **Automated Biometric Match (≈ 5 Seconds)**
   The system securely analyses and matches your selfie to your ID image within **five seconds**.
4. **Verification Complete → Police Check Begins**
   Once biometric verification is confirmed, your **Worker Checks Police Check** will proceed to the next stage of the application process.

Supported devices for biometric ID match

Worker Checks identity verification works on most modern smartphones. No app download required.

iPhone & iPad

Recommended browser: Safari

- iPhone 6s and newer
- Any iPad with a front camera
- iOS 11 or above

Android

Recommended browser: Chrome

- Samsung, Google Pixel, and most major brands
- Android 5.1 or above

Using a different browser? We've got you covered. When you tap the identity verification link sent to your mobile device, it may open in your default browser. If that browser isn't fully supported, you'll be automatically redirected to the best one for your device — Safari on iPhone, Chrome on Android. Just follow the prompt and your verification will continue straight away.

Still having trouble? Make sure your browser has permission to access your camera. If you need help, our support team is happy to assist.

Why Worker Checks Uses Biometric Verification

- Ensures the applicant is **the same person shown on the ID**
- Prevents **fraudulent applications or identity theft**
- Fully **compliant with ACIC standards**
- Eliminates the need for **certified copies**
- Enables **instant identity matching within seconds**

> **Worker Checks advantage:**
> Every check begins with a **full biometric evaluation** — meaning your ID verification is fast, automated, and secure from the moment you start.

Fast, Fail-Safe & 100 % Online

Because **Worker Checks** uses real-time biometric matching, around 80% of police checks are returned **within 1–3 minutes**.
Your verification and check certificate are stored securely in your **Worker Checks portal**, ready to view, print, or e-share instantly.

Related Articles

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Still Need Help?

Chat

We’re happy to assist you in understanding your results and next steps.